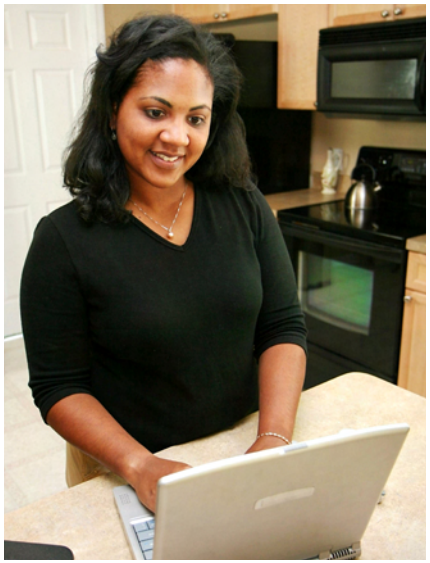
2010

Federal Health Information Centers and Clearinghouses

Office of Disease Prevention and Health Promotion
U.S. Department of Health and Human Services

Federal health information centers and clearinghouses provide free public information and resources.



Many offer toll-free numbers and Web sites. Their services include:

- Distributing publications
- Providing referrals
- Answering questions

Use the directory to search for a clearinghouse by keyword (such as Injury or Homeless) or alphabetically.

Most phone numbers can be reached Monday through Friday during normal business hours (Eastern Standard Time), except on federal holidays or when otherwise noted.

This directory is compiled every year by the National Health Information Center, which is a service of the Office of Disease Prevention and Health Promotion (ODPHP), Office of Public Health and Science, U.S. Department of Health and Human Services.

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National AGING Information and Referral Support Center

National Association of State Units on Aging
1201 15th Street NW, Suite 350
Washington, DC 20005
(202) 898-2578
(202) 898-2583 (Fax)
info@nasua.org (E-mail)
http://www.nasua.org/issues/tech_assist_resources/national_aging_ir_support_ctr/index.html

The National Aging Information and Referral Support Center is designed to enhance the capacity of aging information and referral/assistance (I&R/A) systems to provide the information, counseling, decision supports, and advocacy needed to secure services and benefits for an ever-growing and increasingly diverse population of older persons and caregivers. Major funding for the center is provided by the U.S. Administration on Aging. The center provides a full range of assistance at the state and local levels on I&R/A systems design and management, quality improvements in I&R/A service delivery, and professionalism and training of the aging I&R/A workforce. Hours of operation: 9:00 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National Institute on AGING Information Center

P.O. Box 8057
Gaithersburg, MD 20898-8057
(800) 222-2225
(301) 496-1752
(800) 222-4225 (TTY)
(301) 496-1072 (Fax)
info@niapublications.org
http://www.nia.nih.gov

The National Institute on Aging Information Center provides publications on health topics of interest to older adults, doctors, nurses, social activities directors, health educators, and the public. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

U.S. Department of AGRICULTURE Extension Service

See the listing in the government section of your telephone book for your local extension office, which can provide information on health, nutrition, fitness, and family well-being.

ALZHEIMER'S DISEASE Education and Referral Center

National Institute on Aging
P.O. Box 8250
Silver Spring, MD 20907-8250
(800) 438-4380
(301) 495-3334 (Fax)
http://www.nia.nih.gov/alzheimers

The Alzheimer's Disease Education and Referral (ADEAR) Center provides information about Alzheimer's disease and related disorders to health professionals, patients, and their families, and the public. Most of the publications are provided at no charge as a service of the National Institute on Aging, one of the Federal Government's National Institutes of Health. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National Institute of ARTHRITIS and MUSCULOSKELETAL and SKIN DISEASES Information Clearinghouse

National Institutes of Health
1 AMS Circle
Bethesda, MD 20892-3675
(877) 22-NIAMS (226-4267)
(301) 495-4484
(301) 565-2966 (TTY)
(301) 718-6366 (Fax)
niamsinfo@mail.nih.gov (E-mail)
http://www.niams.nih.gov

The National Institute of Arthritis and Musculoskeletal and Skin Diseases (NIAMS) Information Clearinghouse serves the public, patients, and health professionals by providing information about bones, joints, muscles, and skin, locating other information sources, creating health information materials, and participating in a national federal database on health information. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

ABLEDATA (ASSISTIVE DEVICES, REHABILITATION)

8630 Fenton Street, Suite 930
Silver Spring, MD 20910
(800) 227-0216
(301) 608-8912 (TTY)
(301) 608-8958 (Fax)
abledata@macrointernational.com (E-mail)
http://www.abledata.com

The ABLEDATA project provides information resources on assistive devices and rehabilitation equipment products for people with disabilities, including the ABLEDATA database of product information. The database includes detailed information on products for use in all aspects of independent living, including personal care, transportation, communication, and recreation. Custom searches provide specific information on products, including generic and brand names, description, manufacturer, availability, and cost. ABLEDATA can also be searched independently through the Internet. ABLEDATA is funded by the National Institute on Disability and Rehabilitation Research, U.S. Department of Education. Hours of operation: 8:30 a.m.–5:30 p.m., Monday–Friday (Eastern time, except Federal holidays).

National AUDIOVISUAL Center

National Technical Information Service
U.S. Department of Commerce
5301 Shawnee Road
Alexandria, VA 22312
(800) 553-NTIS (553-6847)
(703) 605-6000
(703) 605-6900 (Fax)
info@ntis.gov (E-mail)
http://www.ntis.gov/products/nac.aspx

The National Audiovisual Center is a unique centralized resource for federally developed training and education materials. It's collection contains more than 9,000 audiovisual and media productions. The range of subject areas includes training in occupational safety and health, fire services, law enforcement, and foreign languages. Information and educational materials include areas such as history, health, agriculture, and natural resources. Hours of operation: 8:00 a.m.–6:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National Library Service for the BLIND and PHYSICALLY HANDICAPPED

Library of Congress
Washington, DC 20542
(888) NLS-READ (657-7323)
(202) 707-5100
(202) 707-0744 (TDD)
(202) 707-0712 (Fax)
nls@loc.gov (E-mail)
http://www.loc.gov/nls

The National Library Service for the Blind and Physically Handicapped administers a national library service that provides braille and recorded books and magazines on free loan to eligible residents of the United States or American citizens living abroad who cannot read or use standard printed materials because of permanent or temporary visual or physical disabilities. Hours of operation: 8:00 a.m.–4:30 p.m., Monday–Friday (Eastern time, except Federal holidays).

CANCER Information Service

National Cancer Institute Public Inquiries Office
6116 Executive Boulevard, Room 3036A, MSC 8322
Bethesda, MD 20892-8322
(800) 4-CANCER (422-6237)
(877) 44U-QUIT (448-7848)
(Smoking Cessation)
(800) 332-8615 (TTY)
cancergovstaff@mail.nih.gov (E-mail)
http://www.cancer.gov

The Cancer Information Service (CIS) provides information about cancer and cancer-related resources to patients, the public, and health professionals. Inquiries are handled by trained information specialists and Spanish-speaking staff members are available. CIS distributes free publications from the National Cancer Institute. Hours of operation: 9:00 a.m.–4:30 p.m., Monday–Friday (Local time, except Federal holidays).

National CHILD CARE INFORMATION and TECHNICAL ASSISTANCE Center

Administration for Children and Families
10530 Rosehaven Street, Suite 400
Fairfax, VA 22030
(800) 616-2242
(800) 716-2242 (Fax)
info@nccic.org (E-mail)
http://nccic.acf.hhs.gov

The National Child Care Information and Technical Assistance Center (NCCIC), a service of the Child Care Bureau, is a national clearinghouse and technical assistance center that provides comprehensive child care information resources and technical assistance services to Child Care and Development Fund administrators and other key stakeholders. NCCIC also provides question and answer services, the NCCIC Online Library and Web site, technical assistance and training to states, conference and meeting support, and publications. Hours of operation: 8:30 a.m.–5:30 p.m., Monday–Friday (Eastern time, except Federal holidays).

Eunice Kennedy Shriver National Institute of CHILD HEALTH and HUMAN DEVELOPMENT Information Resource Center

P.O. Box 3006
Rockville, MD 20847
(800) 370-2943
(888) 320-6942 (TTY)
(866) 760-5947 (Fax)
(800) 505-2742 "Back to Sleep" Campaign
nichdinformationresourcecenter@mail.nih.gov (E-mail)
http://www.nichd.nih.gov

The *Eunice Kennedy Shriver* National Institute of Child Health and Human Development (NICHD) Information Resource Center provides information on health issues related to NICHD research. NICHD supports and conducts research on health topics related to children, adults, families, and communities. NICHD has primary responsibility for conducting and supporting basic, clinical, and translational research in the biomedical, behavioral, and social sciences related to child and maternal health, in medical rehabilitation, and in the reproductive sciences. NICHD also sponsors health education programs including: "Back to Sleep," designed to educate families and caregivers about reducing the risk of sudden infant death syndrome (SIDS); "Milk Matters," designed to educate children, parents, and health care providers about the importance of calcium for strong bones and life-long health; and "Media-Smart Youth: Eat, Think, and Be Active!" designed to teach 11- to 13-year-olds about media and how it impacts decisions on nutrition and physical activity. The NICHD also leads a consortium of Federal agencies in leading the National Children's Study, which will examine environmental effects on child health and development. The NICHD Information Resource Center offers trained information specialists who have access to information and referral services on topics related to the mission of the NICHD. The information specialists provide information in both English and Spanish. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

CHILD WELFARE Information Gateway

Children's Bureau
Administration for Children and Families
1250 Maryland Avenue SW, 8th Floor
Washington, DC 20024
(800) 394-3366
(703) 385-7565
(703) 385-3206 (Fax)
info@childwelfare.gov (E-mail)
http://www.childwelfare.gov

The Child Welfare Information Gateway provides access to information and resources to help protect children and strengthen families. The Child Welfare Information Gateway promotes the safety, permanency, and well-being of children and families by connecting child welfare, adoption and related professionals as well as concerned citizens to timely, essential information. A service of the Children's Bureau, Administration for Children and Families, U.S. Department of Health and Human Services, they also provide access to print and electronic publications, Web sites, and online databases covering a wide range of topics from prevention to permanency, including child welfare, child abuse and neglect, adoption, search and reunion, and more. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

Federal CITIZEN INFORMATION Center

Pueblo, CO 81009
(800) 333-4636 (FED-INFO)
http://www.pueblo.gsa.gov

The Federal Citizen Information Center (FCIC) has been a trusted one-stop source for answers to questions about consumer problems and government services for more than 35 years. The quarterly Consumer Information Catalog lists more than 200 free or low-cost federal publications on a variety of topics. The Consumer Action Handbook is a 160-page guide designed to help citizens find the best and most direct source for assistance with their consumer problems and questions. FCIC on the web (USA.gov, Kids.gov, Pueblo.gsa.gov, ConsumerAction.gov, GobiernoUSA.gov and Consumidor.gov) features these publications, and many more, that visitors can view, print out, or download for free. It also features consumer news and tips and updates from various Federal agencies. FCIC's National Contact Center has specially trained staff who can answer questions in English and Spanish about all aspects of the Federal Government or direct callers to an appropriate contact. Hours of operation: 8:00 a.m.–8:00 p.m., Monday–Friday (Eastern time, except Federal holidays). Recorded information on popular topics is available around the clock.

National Center for COMPLEMENTARY and ALTERNATIVE MEDICINE Information Clearinghouse

P.O. Box 7923
Gaithersburg, MD 20898-7923
(888) 644-6226
(301) 519-3153 (International callers)
(866) 464-3615 (TTY)
(866) 464-3616 (Fax)
info@nccam.nih.gov (E-mail)
http://nccam.nih.gov

The National Center for Complementary and Alternative Medicine (NCCAM) Information Clearinghouse operates a toll-free telephone service. Information specialists search NCCAM databases for scientific information on CAM therapies or conditions and can answer inquiries in English and Spanish. The Fax-on-Demand service, with factsheets and other information, is also available through the toll-free number. NCCAM services and materials are provided at no cost. The clearinghouse does not provide medical referrals, medical advice, or recommendations for specific CAM therapies. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National CRIMINAL JUSTICE Reference Service

P.O. Box 6000
Rockville, MD 20849-6000
(800) 851-3420
(301) 519-5500 (International callers)
(877) 712-9279 (TTY)
(301) 947-8374 (TTY)
(301) 519-5212 (Fax)
http://www.ncjrs.gov

The National Criminal Justice Reference Service (NCJRS) was established in 1972 as a centralized information service for criminal justice practitioners and researchers. NCJRS provides reference services; distributes publications of the Department of Justice, Office of Justice Programs; acquires publications for its collection; and provides other services, such as document loan and information dissemination, via the Internet. A computerized database includes abstracts of all materials in the NCJRS collection. (The database is available on CD-ROM and on DIALOG.) Health issues covered by NCJRS include violence prevention; mental illness and crime; victimization; human development and criminal behavior; family violence and child abuse; health care fraud; substance abuse and treatment; and correctional health care, including AIDS and tuberculosis. Hours of operation: 10:00 a.m.–6:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

DB-LINK/National Consortium on DEAF-BLINDNESS

Teaching Research Institute
Western Oregon University
345 North Monmouth Avenue
Monmouth, OR 97361
(800) 438-9376
(800) 854-7013 (TTY)
(503) 838-8150 (Fax)
info@nationaldb.org (E-mail)
http://www.nationaldb.org

DB-LINK at the National Consortium on Deaf-Blindness (NCDB) provides information related to children and youth who are deaf-blind. Parents, service providers, administrators, and others who need information are invited to contact DB-LINK for information. NCDB is a collaborative effort of the Helen Keller National Center, Perkins School for the Blind, and the Teaching Research Institute of Western Oregon University. NCDB is the sponsor of the publication Deaf-Blind Perspectives. Hours of operation: 9:00 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays); voicemail 24 hours a day.

National Institute on DEAFNESS and Other COMMUNICATION DISORDERS Information Clearinghouse

1 Communication Avenue
Bethesda, MD 20892-3456
(800) 241-1044
(800) 241-1055 (TTY)
(301) 770-8977 (Fax)
nidcdinfo@nidcd.nih.gov (E-mail)
http://www.nidcd.nih.gov

The National Institute on Deafness and Other Communication Disorders (NIDCD) Information Clearinghouse collects and disseminates information on hearing, balance, smell, taste, voice, speech, and language for health professionals, patients, people in industry, and the public. NIDCD maintains a database of references to brochures, books, articles, factsheets, organizations, and educational materials, called the NIDCD Health Information Index. It also develops publications, including directories, factsheets, brochures, information packets, and newsletters. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National DIABETES Information Clearinghouse

1 Information Way
Bethesda, MD 20892-3560
(800) 860-8747
(703) 738-4929 (Fax)
ndic@info.niddk.nih.gov (E-mail)
http://diabetes.niddk.nih.gov

The National Diabetes Information Clearinghouse (NDIC) is an information and referral service of the National Institute of Diabetes and Digestive and Kidney Diseases, one of the National Institutes of Health. The clearinghouse responds to written, telephone, and e-mail inquiries; develops and distributes publications about diabetes; and provides referrals to diabetes organizations, including support groups. NDIC maintains a database of patient and professional education materials from which literature searches are generated. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National DIGESTIVE DISEASES Information Clearinghouse

2 Information Way
Bethesda, MD 20892-3570
(800) 891-5389
(703) 738-4929 (Fax)
nddic@info.niddk.nih.gov (E-mail)
http://digestive.niddk.nih.gov

The National Digestive Diseases Information Clearinghouse (NDDIC) is an information and referral service of the National Institute of Diabetes and Digestive and Kidney Diseases, one of the National Institutes of Health. A central information resource on the prevention and management of digestive diseases, the clearinghouse responds to written inquiries, develops and distributes publications about digestive diseases, and provides referrals to digestive disease organizations, including support groups. NDDIC maintains a database of patient and professional education materials from which literature searches are generated. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National Dissemination Center for Children with DISABILITIES

1825 Connecticut Avenue NW, Suite 700
Washington, DC 20009
(800) 695-0285
(202) 884-8200 (Voice/TTY)
(202) 884-8441 (Fax)
nichcy@aed.org (E-mail)
http://www.nichcy.org

The National Dissemination Center for Children with Disabilities (formerly the National Information Center for Children and Youth with Disabilities) is funded by the U.S. Department of Education, Office of Special Education Programs. The center serves as a central source of information on: disabilities in children and youth; programs and services for infants, children, and youth with disabilities; IDEA, the Nation's special education law; No Child Left Behind (as it relates to children with disabilities); and research-based information on effective educational practices. All information and services are provided free of charge. Hours of operation: 9:00 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

Clearinghouse on DISABILITY Information

Office of Special Education and Rehabilitative Services
U.S. Department of Education
550 12th Street SW, Room 5133
Washington, DC 20202-2550
(202) 245-7307
(202) 205-5637 (TDD)
(202) 245-7636 (Fax)
http://www.ed.gov/about/offices/list/osers

The clearinghouse provides information to people with disabilities, or anyone requesting information, by doing research and providing documents in response to inquiries. Information provided includes areas of Federal funding for disability-related programs. Clearinghouse staff is trained to refer requests to other sources of disability-related information, if necessary. Information provided may be useful to individuals with disabilities, their families, schools and universities, teacher's and/or school administrators, and organizations who have persons with disabilities as clients. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National Center for the Dissemination of DISABILITY Research

SEDL
4700 Mueller Boulevard
Austin, TX 78723-3081
(800) 266-1832
(512) 476-6861
(512) 476-2286 (Fax)
ncddr@sedl.org (E-mail)
http://www.ncddr.org

Funded by the National Institute on Disability and Rehabilitation Research (NIDRR), the National Center for the Dissemination of Disability Research (NCDDR) responds to NIDRR's concern for increasing the effective use of NIDRR-sponsored research results in shaping new technologies, improving service delivery, and expanding decision making options for people with disabilities and their families. The NICDDR leverages resources through collaborative working relationships with experts in standards of evidence and systematic reviews, NIDRR-funded researchers, and agencies engaged in disseminating disability research results. Hours of operation: 8:00 a.m.–5:00 p.m., Monday–Friday (Central time, except Federal holidays).

Safe DRINKING WATER Hotline

Office of Ground Water and Drinking Water
U.S. Environmental Protection Agency
Ariel Rios Building, 4606M
1200 Pennsylvania Avenue NW
Washington, DC 20460
(800) 426-4791
(703) 412-3330 (Local and International calls)
http://www.epa.gov/safewater/hotline

The EPA Safe Drinking Water Hotline is a service of the Office of Ground Water and Drinking Water. It provides the general public, regulators, medical and water professionals, academia, and media, with information about drinking water and ground water programs authorized under the Safe Drinking Water Act. The hotline responds to factual questions in the following program areas: local drinking water quality; drinking water standards; public drinking water systems; source water protection; large capacity residential septic systems; commercial and industrial septic systems; injection wells; and drainage wells. Hours of operation: 10:00 a.m.–4:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

DRUG POLICY Information Clearinghouse

Office of National Drug Control Policy
P.O. Box 6000
Rockville, MD 20849-6000
(800) 666-3332
(301) 519-5212 (Fax)
http://www.whitehousedrugpolicy.gov/about/clearingh.html

The clearinghouse supports the White House Office of National Drug Control Policy, National Criminal Justice Reference Service. Staffed by subject matter specialists, the clearinghouse serves as a resource for statistics, research data, and referrals useful for developing and implementing drug policy. It disseminates publications; writes and produces documents on drug-related topics; coordinates with Federal, state, and local agencies to identify data resources; and maintains a reading room offering a broad range of policy-related materials. Hours of operation: 10:00 a.m.–6:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

EDUCATION Resources Information Center

ERIC Project
c/o Computer Sciences Corporation
655 15th Street NW, Suite 500
Washington, DC 20005
(800) 538-3742
http://www.eric.ed.gov

The Education Resources Information Center (ERIC) is a digital library of education-related resources, sponsored by the Institute of Education Sciences of the U.S. Department of Education. ERIC's mission is to provide a comprehensive, easy-to-use, searchable, Internet-based bibliographic and full-text database of education research and information that also meets the requirements of the Education Sciences Reform Act of 2002. A fundamental goal for ERIC's future is to increase the availability and quality of research and information for educators, researchers, and the general public. Hours of operation: 8:00 a.m.–8:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National Center on ELDER ABUSE

c/o Center for Community Research and Services
University of Delaware
297 Graham Hall
Newark, DE 19716
(302) 831-3525
(302) 831-4225 (Fax)
ncea-info@aoa.hhs.gov (E-mail)
http://www.ncea.aoa.gov

The National Center on Elder Abuse is a national resource for elder rights, law enforcement and legal professionals, public policy leaders, researchers, and the public. The center's mission is to promote understanding, knowledge sharing, and action on elder abuse, neglect, and exploitation. Hours of operation: 9:00 a.m.–4:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

ELDERCARE Locator

Administration on Aging
U.S. Department of Health and Human Services
(800) 677-1116
(301) 419-3900 (International callers)
eldercarelocator@spherix.com (E-mail)
http://www.eldercare.gov/eldercare.net/public/home.aspx

The Eldercare Locator, a toll-free, operator-assisted service funded by the U.S. Administration on Aging, helps older adults and their caregivers find local services for seniors. The service links family members and the public to the information and referral (I&R) services of their state and area agencies on aging. These I&R programs can help you identify appropriate services in the area where you or your family members reside.

Internet users can access the directory of information and referral/assistance service centers through a Web site maintained by the Center for Communication and Consumer Services in the U.S. Administration on Aging. The site is currently being expanded to include factsheets on aging services and programs. Hours of operation: 9:00 a.m.–8:00 p.m., Monday–Friday (Eastern time, except Federal holidays); voicemail 24 hours a day.

National ENDOCRINE and METABOLIC DISEASES Information Service

6 Information Way
Bethesda, MD 20892-3559
(888) 828-0904
(703) 738-4929 (Fax)
endoandmeta@info.niddk.nih.gov (E-mail)
http://www.endocrine.niddk.nih.gov

The National Endocrine and Metabolic Diseases Information Service (NEMDIS) is a service of the National Institute of Diabetes and Digestive and Kidney Diseases (NIDDK). The NIDDK is part of the National Institutes of Health of the U.S. Department of Health and Human Services. The NEMDIS provides information about endocrine and metabolic diseases to people with endocrine and metabolic diseases and to their families, health care professionals, and the public. The NEMDIS answers inquiries, develops and distributes publications, and works closely with professional and patient organizations and Government agencies to coordinate resources about endocrine and metabolic diseases. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

ENVIRONMENTAL Protection Agency Headquarters and Chemical Libraries

EPA Library, MC 3404T
1200 Pennsylvania Avenue NW
Washington, DC 20460-0001
(202) 566-0556
epachemlibraries@epa.gov (E-mail)
http://www.epa.gov/natlibra/hqirc

The libraries offer general information about the agency and refer inquiries to the appropriate regional or program office. The public may visit and use the libraries collections onsite but materials do not circulate to non-EPA staff. The libraries do not distribute agency publications.

The EPA National Library Network is composed of libraries and repositories located in the Agency's Headquarters, Regional and Field Offices, Research Centers, and specialized laboratories, as well as Web-based access to electronic collections. Information about the EPA National Library Network, including a listing of libraries, may be accessed at http://www.epa.gov/libaries.

The combined network collections contain information about the environment and related scientific, technical, management, and policy information. The EPA Online Library System is the Network's online catalog of library holdings and is available at http://www.epa.gov/libraries/ols.htm. The public can request EPA library materials, including journals, books and EPA documents, via interlibrary loan from their local library. The National Environmental Publications Internet Site, http://www.epa.gov/nepis, the Agency's gateway for EPA publications, provides free access to more than 31,000 electronic EPA documents and more than 7,000 hard-copy EPA documents. Hours of operation: Public - 8:30 a.m.–4:30 p.m., Monday–Friday; EPA Staff - 8:30 a.m.–4:30 p.m., Monday–Friday (Eastern time, except Federal holidays).

National Clearinghouse on FAMILIES & YOUTH

P.O. Box 13505
Silver Spring, MD 20911-3505
(301) 608-8098
(301) 608-8721 (Fax)
http://ncfy.acf.hhs.gov

The clearinghouse links those interested in youth issues with the resources they need to better serve young people, families, and communities. It offers materials for distribution at conferences. The Web site includes a searchable literature database and information on funding sources. Hours of operation: 9:00 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

FOOD and NUTRITION Information Center

Agricultural Research Service, USDA
National Agricultural Library
10301 Baltimore Avenue, Room 105
Beltsville, MD 20705-2351
(301) 504-5414
(301) 504-6409 (Fax)
fnic@ars.usda.gov (E-mail)
http://fnic.nal.usda.gov/nal_display/index.php?info_center=4&tax_level=1

The Food and Nutrition Information Center (FNIC) is one of several information centers located at the National Agricultural Library, part of the U.S. Department of Agriculture's Agricultural Research Service. FNIC provides information on food, human nutrition, and food safety. Resource lists, databases, and many other food-and nutrition-related links are available on the FNIC Web site. FNIC collection includes books, manuals, journal articles, and audiovisual materials. Eligible patrons may borrow directly; others may borrow through interlibrary loan. Hours of operation: 8:30 a.m.–4:30 p.m., Monday–Friday (Eastern time, except Federal holidays).

Center for FOOD SAFETY and Applied Nutrition Outreach and Information Center

U.S. Food and Drug Administration
5100 Paint Branch Parkway (HFS-555)
College Park, MD 20740-3835
(888) 723-3366
consumer@fda.gov (E-mail)
http://www.cfsan.fda.gov

The goal of the Center for Food Safety and Applied Nutrition's (CFSAN) Communications and Coordination Branch (CCB) is to enhance CFSAN's ability to provide and respond to the public's desire/demand for more useful, timely, and accurate information regarding its regulated products. CCB was also established to enhance the Food and Drug Administration's ability to provide accurate and meaningful information to the public about food safety. In addition to providing food safety information, CCB provides assistance with other CFSAN issues including nutrition, dietary supplements, food labeling, cosmetics, food additives, and food biotechnology. Hours of operation: 10:00 a.m.–4:00 p.m., Monday–Friday (Central time). Consumer recorded information available 24 hours a day, 7 days a week.

GENETIC and RARE Diseases Information Center

P.O. Box 8126
Gaithersburg, MD 20898-8126
(888) 205-2311
(301) 251-4925
(888) 205-3223 (TTY)
(301) 251-4911 (Fax)
gardinfo@nih.gov (E-mail)
http://rarediseases.info.nih.gov/GARD

Two agencies of the National Institutes of Health, the National Human Genome Research Institute and the Office of Rare Diseases, launched the Genetic and Rare Diseases Information Center (GARD) to provide free and immediate access to accurate, reliable information about genetic and rare diseases in English and Spanish. GARD provides assistance to patients and their families, health professionals, and other interested parties.

It provides current, authoritative, and accurate information about specific conditions and illnesses from high-quality resources such as trusted and reliable Web sites, organizations, and institutions. Hours of operation: 12:00 p.m.–6:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National GUIDELINE Clearinghouse™

Center for Outcomes and Evidence
Agency for Healthcare Research and Quality
540 Gaither Road, 6th Floor
Rockville, MD 20852
(301) 427-1600
info@guideline.gov (E-mail)
http://www.guideline.gov

The National Guideline Clearinghouse™ (NGC) is a public resource for evidence-based clinical practice guidelines. NGC is an initiative of the Agency for Healthcare Research and Quality (AHRQ), U.S. Department of Health and Human Services. NGC was originally created by AHRQ in partnership with the American Medical Association and the American Association of Health Plans (now America's Health Insurance Plans [AHIP]). Hours of operation: 8:00 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National HEALTH INFORMATION Center

P.O. Box 1133
Washington, DC 20013-1133
(800) 336-4797
(301) 565-4167
(301) 984-4256 (Fax)
info@nhic.org (E-mail)
http://www.health.gov/nhic

The National Health Information Center (NHIC) helps the public and health professionals locate health information through identification of health information resources, an information and referral system, and publications. NHIC uses a database containing descriptions of health-related organizations to refer inquirers to the most appropriate resources. NHIC does not diagnose medical conditions or give medical advice. NHIC prepares publications and directories on health promotion and disease prevention topics. Hours of operation: 9:00 a.m.–5:30 p.m., Monday–Friday (Eastern time, except Federal holidays).

SAMHSA'S HEALTH INFORMATION Network

P.O. Box 2345
Rockville, MD 20847-2345
(877) SAMHSA-7 (726-4727)
(240) 221-4036
(240) 221-4292 (Fax)
shin@samhsa.hhs.gov (E-mail)
http://www.samhsa.gov/shin

SAMHSA's Health Information Network (SHIN) is central to SAMHSA's mission to disseminate information and products to promote the adoption of effective prevention, intervention, and treatment policies, programs, and practices; provide access to scientific research on substance abuse and mental health issues; and serve as a first point of contact for individuals seeking information or treatment resources.

HEALTH RESOURCES and SERVICES Administration Information Center

P.O. Box 2910
Merrifield, VA 22118
(888) ASK-HRSA (275-4772)
(877) 4TY-HRSA (489-4772) (TTY)
(703) 442-9051
(703) 821-2098 (Fax)
ask@hrsa.gov (E-mail)
http://www.hrsa.gov

The Health Resources and Services Administration (HRSA) Information Center provides publications, resources, and referrals on health care services for medically underserved individuals and populations. Trained information specialists answer questions, refer callers to subject-specific information resources, and provide HRSA publications. Spanish-speaking information specialists are available. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National Information Center on HEALTH SERVICES RESEARCH and Health Care Technology

National Library of Medicine
Building 38A, Room 4S-410
8600 Rockville Pike, MSC 3833
Bethesda, MD 20894
(301) 496-0176
(301) 402-3193 (Fax)
nichsr@nlm.nih.gov (E-mail)
http://www.nlm.nih.gov/nichsr

The 1993 NIH Revitalization Act created a National Information Center on Health Services Research and Health Care Technology at the National Library of Medicine. The center works closely with the Agency for Healthcare Research and Quality to improve the dissemination of the results of health services research, with special emphasis on the growing body of evidence reports and technology assessments, which provide organizations with comprehensive, science-based information on common, costly medical conditions and new health care technologies. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National HEART, LUNG, and BLOOD Institute Health Information Center

P.O. Box 30105
Bethesda, MD 20824-0105
(301) 592-8573
(240) 629-3255 (TTY)
(301) 592-8563 (Fax)
nhlbiinfo@nhlbi.nih.gov (E-mail)
http://www.nhlbi.nih.gov

The National Heart, Lung, and Blood Institute (NHLBI) provides leadership for a national program in diseases of the heart, blood vessels, lungs, and blood; blood resources; and sleep disorders. The NHLBI plans and directs research in development and evaluation of interventions and devices related to prevention, treatment, and rehabilitation of patients suffering from such diseases and disorders. For health professionals and the public, the NHLBI conducts educational activities, including development and dissemination of materials in the above areas, with an emphasis on prevention. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National HEMATOLOGIC DISESASES Information Service

7 Information Way
Bethesda, MD 20892–3571
(888) 828-0877
(703) 738-4929 (Fax)
hematologic@info.niddk.nih.gov (E-mail)
http://www.hematologic.niddk.nih.gov

The National Hematologic Diseases Information Service (NHDIS) is a service of the National Institute of Diabetes and Digestive and Kidney Diseases (NIDDK). The NIDDK is part of the National Institutes of Health of the U.S. Department of Health and Human Services. The NHDIS provides information about hematologic diseases to people with hematologic diseases and to their families, health care professionals, and the public. The NHDIS answers inquiries, develops and distributes publications, and works closely with professional and patient organizations and Government agencies to coordinate resources about hematologic diseases. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

HOMELESSNESS Resource Center

Substance Abuse and Mental Health Services Administration
c/o Center for Social Innovation
189 Wells Avenue, Suite 200
Newton Centre, MA 02459
(617) 467-6014
(617) 467-6015 (Fax)
generalinquiry@center4si.com (E-mail)
http://www.homeless.samhsa.gov

The Homelessness Resource Center (HRC), a Center for Mental Health Services information and resources initiative, that seeks to improve the daily lives of people affected by homelessness and who have mental health, substance use problems and trauma histories. HRC does this through training and technical assistance, online learning opportunities, and publications for Homeless Service Providers. HRC also maintains an extensive knowledge database of studies, papers, and reports related to homelessness. Hours of operation: 9:00 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

HUD USER (HOUSING and Urban Development)

P.O. Box 23268
Washington, DC 20026-3268
(800) 245-2691
(202) 708-3178
(800) 927-7589 (TDD)
(202) 708-9981 (Fax)
helpdesk@huduser.org (E-mail)
http://www.huduser.org

HUD USER disseminates publications for the U.S. Department of Housing and Urban Development's Office of Policy Development and Research. HUD USER offers database searches on housing research and provides reports on housing safety, housing for elderly and handicapped persons, and lead-based paint. Hours of operation: 8:00 a.m.–5:15 p.m., Monday–Friday (Eastern time, except Federal holidays).

INDOOR AIR QUALITY Information Clearinghouse

P.O. Box 37133
Washington, DC 20013-7133
(800) 438-4318
iaqinfo@aol.com (E-mail)
http://www.epa.gov/iaq

Information specialists provide information, referrals, and publications on indoor air quality in residential, school, and commercial settings. Information includes pollution sources, health effects and control methods. Hours of operation: 9:00 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays); voicemail 24 hours a day.

National Sudden and Unexpected INFANT/CHILD DEATH and Pregnancy Loss Resource Center

Georgetown University
2115 Wisconsin Avenue NW, Suite 601
Washington, DC 20057-1272
(866) 866-7437
(202) 687-7466
(202) 784-9777 (Fax)
info@sidscenter.org (E-mail)
http://www.sidscenter.org

The National Sudden and Unexpected Infant/Child Death Resource Center (Resource Center) serves as a central source of information on sudden infant death and on promoting healthy outcomes for infants from the prenatal period through the first year of life and beyond. The Resource Center provides a toll-free information line and e-mail service to answer requests for information or publications; maintains an accessible Web site with continuously updated information, resources, and links to programs and services; identifies informational and educational needs within the Maternal and Child Health (MCH) and sudden infant death communities; develops print and Web-based materials for professionals and the public; dedicates one issue per month of the MCH Alert electronic newsletter to highlighting current infant mortality topics; maintains comprehensive searchable databases of information; connects people with programs and services through direct referrals; promotes awareness and enhances knowledge through outreach activities; and works closely with the Maternal and Child Health Bureau and its consortium partners, parents-professional organizations, and government agencies. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National INJURY Information Clearinghouse

U.S. Consumer Product Safety Commission
4330 East West Highway, Room 504
Bethesda, MD 20814
(301) 504-7921
(301) 504-0025 (Fax)
http://www.cpsc.gov/about/clrnghse.html

Sponsored by the U.S. Consumer Product Safety Commission (CPSC), the clearinghouse collects and disseminates information on the causes and prevention of death, injury, and illness associated with consumer products. It compiles data obtained from accident reports, consumer complaints, death certificates, news clips, and the National Electronic Injury Surveillance System operated by the CPSC. Publications include statistical analyses of data and hazard and accident patterns. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National KIDNEY and UROLOGIC Diseases Information Clearinghouse

3 Information Way
Bethesda, MD 20892-3580
(800) 891-5390
(703) 738-4929 (Fax)
nkudic@info.niddk.nih.gov (E-mail)
http://www.kidney.niddk.nih.gov

The National Kidney and Urologic Diseases Information Clearinghouse (NKUDIC) is an information and referral service of the National Institute of Diabetes and Digestive and Kidney Diseases, one of the National Institutes of Health. The clearinghouse responds to written inquiries, e-mail, and telephone requests, develops and distributes publications about kidney and urologic diseases, and provides referrals to kidney and urologic disease organizations, including support groups. NKUDIC maintains a database of patient and professional education materials from which literature searches are generated. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National LEAD Information Center

422 South Clinton Avenue
Rochester, NY 14620
(800) 424-LEAD (424-5323)
(585) 232-3111 (Fax)
http://www.epa.gov/lead/pubs/nlic.htm

The National Lead Information Center (NLIC) is sponsored by the Environmental Protection Agency. NLIC provides information on lead poisoning and children, lead-based paint, a list of local and state contacts who can help, and other lead-related questions. Hours of operation: 8:00 a.m.–6:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

MATERNAL and CHILD HEALTH Information Resource Center

1200 18th Street NW, Suite 700
Washington, DC 20036
(202) 842-2000
(202) 728-9469 (Fax)
mchirc@altarum.org (E-mail)
http://www.mchb.hrsa.gov/mchirc

The Maternal and Child Health Information Resource Center (MCHIRC) is dedicated to the goal of helping MCH practitioners on the Federal, state, and local levels improve their capacity to gather, analyze, and use data for planning and policymaking. MCHIRC is funded by the Health Resources and Services Administration, Maternal and Child Health Bureau's Office of Data and Information Management. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

MATERNAL and CHILD HEALTH Library

National Center for Education in Maternal and Child Health
Georgetown University
P.O. Box 571272
Washington, DC 20057-1272
(202) 784-9770
(202) 784-9777 (Fax)
mchlibrary@ncemch.org (E-mail)
http://www.mchlibrary.info

The Maternal and Child Health (MCH) Library at Georgetown University provides the MCH community with accurate and timely information on a broad range of topics. Materials include the weekly newsletter MCH Alert, resource guides, full text publications, databases, and links to quality MCH sites. The MCH Library is funded under a cooperative agreement with the Maternal and Child Health Bureau, Health Resources and Services Administration, U.S. Department of Health and Human Services. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National MATERNAL and CHILD ORAL HEALTH Resource Center

Georgetown University
Box 571272
Washington, DC 20057-1272
(202) 784-9771
(202) 784-9777 (Fax)
ohrcinfo@georgetown.edu (E-mail)
http://www.mchoralhealth.org

The purpose of the National Maternal and Child Oral Health Resource Center (OHRC) is to respond to the needs of states and communities in addressing current and emerging public oral health issues. OHRC supports health professionals, program administrators, educators, policymakers, and others with the goal of improving oral health services for infants, children, adolescents, and their families. ORHC collaborates with Federal, state, and local agencies; national and state organizations and associations; and foundations, to gather, develop, and share quality and valued information and materials. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

SAMHSA's National MENTAL HEALTH Information Center

P.O. Box 2345
Rockville, MD 20847
(800) 789-2647
(866) 889-2647 (TDD)
nmhic-info@samhsa.hhs.gov (E-mail)
http://www.mentalhealth.samhsa.gov

The Substance Abuse and Mental Health Services Administration's National Mental Health Information Center was developed for users of mental health services and their families, the general public, policy makers, providers, and the media. The Center for Mental Health Services, within SAMHSA, leads Federal efforts to improve prevention and mental health treatment services for all Americans.

Information center staff members are skilled at listening and responding to questions from the public and professionals. The staff quickly directs callers to Federal, state, and local organizations dedicated to treating and preventing mental illness. The information center also has extensive online and print publications, and information on Federal grants, conferences, and other events. Hours of operation: 8:00 a.m.–8.00 p.m. Monday–Friday (Eastern time, except Federal holidays).

Office of MINORITY HEALTH Resource Center

Office of Minority Health
P.O. Box 37337
Washington, DC 20013-7337
(800) 444-6472
(301) 251-1797
(301) 251-1432 (TDD)
(301) 251-2160 (Fax)
info@omhrc.gov (E-mail)
http://www.omhrc.gov

The center responds to information requests from health professionals and consumers on minority health issues and locates sources of technical assistance. It provides referrals to relevant organizations and distributes materials. Spanish-speaking operators are available. Hours of operation: 9:00 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National Institute for OCCUPATIONAL SAFETY and Health Information Inquiry Service

4676 Columbia Parkway, C-19
Cincinnati, OH 45226-1998
(800) CDC-INFO (232-4636)
(513) 533-8328
(888) 232-6348 (TTY)
(513) 533-8347 (Fax)
cdcinfo@cdc-gov (E-mail)
http://www.cdc.gov/niosh

The National Institute for Occupational Safety and Health (NIOSH) Information Inquiry Service is a toll-free technical information service that provides convenient public access to NIOSH and its information resources. The service is available to anyone in the continental United States, Alaska, Hawaii, Puerto Rico, or the Virgin Islands. Hours of operation: 9:00 a.m.–4:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National ORAL HEALTH Information Clearinghouse

National Institute of Dental and Craniofacial Research
1 NOHIC Way
Bethesda, MD 20892-3500
(866) 232-4528
(301) 480-4098 (Fax)
nidcrinfo@mail.nih.gov (E-mail)
http://www.nidcr.nih.gov

The National Oral Health Information Clearinghouse (NOHIC) focuses on general oral health as well as the information needs of special care patients, including people with generic or systemic disorders that compromise oral health, whose medical treatments cause oral problems, or whose mental or physical disabilities complicate oral hygiene or treatment. NOHIC develops and distributes information and educational materials on general oral health and special care topics and provides information services with trained staff to respond to specific interests and questions. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays); voicemail available after hours.

NIH OSTEOPOROSIS and Related BONE DISEASES~National Resource Center

2 AMS Circle
Bethesda, MD 20892-3676
(800) 624-BONE (624-2663)
(202) 223-0344
(202) 466-4315 (TTY)
(202) 293-2356 (Fax)
niamsboneInfo@mail.nih.gov (E-mail)
http://www.niams.nih.gov/bone

The NIH Osteoporosis and Related Bone Diseases National Resource Center (ORBD~NRC) provides patients, health professionals, and the public with an important link to resources and information on metabolic bone diseases. The mission of NIH ORBD~NRC is to expand awareness and enhance knowledge and understanding of the prevention, early detection, and treatment of these diseases as well as strategies for coping with them.

The NIH ORBD~NRC is supported by the National Institute of Arthritis and Musculoskeletal and Skin Diseases with contributions from the National Institute on Aging, Eunice Kennedy Shriver National Institute of Child Health and Human Development, National Institute of Dental and Craniofacial Research, National Institute of Diabetes and Digestive and Kidney Diseases, NIH Office of Research on Women's Health and DHHS Office on Women's Health. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National PESTICIDE Information Center

Environmental and Molecular
Toxicology Department
Oregon State University
333 Weniger Hall
Corvallis, OR 97331-6502
(800) 858-7378
(541) 737-0761 (Fax)
npic@ace.orst.edu (E-mail)
http://npic.orst.edu

The National Pesticide Information Center (NPIC) provides objective, science-based information about a wide variety of pesticide-related subjects, including: pesticide product information; information on the recognition and management of pesticide poisonings, toxicology, environmental chemistry, referrals for laboratory analyses, investigation of pesticide incidents, emergency treatment information, safety information, health and environmental effects, and clean-up and disposal procedures. NPIC is a toll-free telephone service available to anyone in the United States, Puerto Rico, and the Virgin Islands, including the general public, the hearing impaired, Spanish speakers, and medical, veterinary, and other health care professionals. NPIC is a cooperative effort between Oregon State University and the U.S. Environmental Protection Agency. Service is available in more than 170 languages. Hours of operation: 6:30 a.m.–4:30 p.m., daily, including Saturday and Sunday (Pacific time, except Federal holidays); voicemail available after hours.

CDC National PREVENTION Information Network

P.O. Box 6003
Rockville, MD 20849-6003
(800) 458-5231 (English/Spanish)
(404) 679-3860 (International Callers)
(888) 282-7681 (Fax)
info@cdcnpin.org (E-mail)
http://www.cdcnpin.org

The CDC National Prevention Information Network (NPIN) is the United States reference, referral, and distribution service for information on HIV/AIDS, sexually transmitted diseases (STDs), and tuberculosis (TB). NPIN produces, collects, catalogs, processes, stocks, and disseminates materials and information on HIV/AIDS, STDs, and TB to organizations and people working in those disease fields in international, national, state, and local settings. All NPIN services are designed to facilitate sharing of information and resources on education and prevention services, published materials, research findings, and trends among users. Hours of operation: 9:00 a.m.–6:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

POLICY Information Center

Office of the Assistant Secretary for Planning and Evaluation
U.S. Department of Health and Human Services
Hubert H. Humphrey Building, Room 445-F
200 Independence Avenue SW
Washington, DC 20201
(202) 690-6445
pic@hhs.gov (E-mail)
http://aspe.hhs.gov/pic

The Policy Information Center (PIC) is a centralized repository of evaluations, short-term evaluative research reports and program inspections/audits relevant to the department's operations, programs, and policies. It includes relevant reports from the General Accounting Office, the Congressional Budget Office, and the Institute of Medicine and the National Research Council's Committee on National Statistics, both part of the National Academy of Sciences. Reports are also available from the Departments of Agriculture, Labor, and Education, as well as the private sector. Final reports and executive summaries are available for review at the facility, or final reports may be purchased from the National Technical Information Service. In addition, the PIC online database of evaluation abstracts is accessible through the ASPE Web site, http://aspe.hhs.gov. The database includes more than 8,000 project descriptions of both in-process and completed studies. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

Office of POPULATION AFFAIRS Clearinghouse

Office of Population Affairs
Office of Public Health and Science
U.S. Department of Health and Human Services
P.O. Box 30686
Bethesda, MD 20824-0686
(866) 640-7827
(866) 592-3299 (Fax)
info@opaclearinghouse.org (E-mail)
http://www.opaclearinghouse.org

The Office of Population Affairs Clearinghouse collects, develops, and distributes information on family planning, adolescent pregnancy, abstinence, adoption, and reproductive health care and sexually transmitted diseases, including HIV and AIDS. Hours of operation: 9:00 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays), voicemail available after hours.

National QUALITY MEASURES Clearinghouse™

Center for Outcomes and Evidence
Agency for Healthcare Research and Quality
info@qualitymeasures.ahrq.gov (E-mail)
http://www.qualitymeasures.ahrq.gov

The National Quality Measures Clearinghouse™, sponsored by the Agency for Healthcare Research and Quality, U.S. Department of Health and Human Services, is a public repository for evidence-based quality measures and measure sets. Hours of operation: 24 hours a day, 7 days a week.

National REHABILITATION Information Center

8201 Corporate Drive, Suite 600
Landover, MD 20785
(800) 346-2742
(301) 459-5900
(301) 459-5984 (TTY)
(301) 459-4263 (Fax)
naricinfo@heitechservices.com (E-mail)
http://www.naric.com

The National Rehabilitation Information Center (NARIC) is a library and information center on disability and rehabilitation. Funded by the National Institute on Disability and Rehabilitation Research, NARIC collects and disseminates the results of federally funded research projects. The collection, which also includes books, journal articles, and audiovisuals, grows at a rate of about 300 documents per month. Information or referral free; $5.00 USD minimum for documents. Hours of operation: 9:00 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

RURAL ASSISTANCE Center

University of North Dakota, Center for Rural Health
School of Medicine & Health Sciences, Room 4520
501 North Columbia Road, Stop 9037
Grand Forks, ND 58202-9037
(800) 270-1898
(800) 270-1913 (Fax)
info@raconline.org (E-mail)
http://www.raconline.org

The Rural Assistance Center (RAC) serves as a rural health and human services information portal which helps rural communities and other rural stakeholders access the full range of available programs, funding, and research that can enable them to provide quality health and human services to rural residents. Services provided include RAC's Web site, electronic mailing lists, and customized assistance. Hours of operation: 8:00 a.m.–5:00 p.m., Monday–Friday (Central time, except Federal holidays).

RURAL Information Center

National Agricultural Library
U.S. Department of Agriculture
10301 Baltimore Avenue, Room 132
Beltsville, MD 20705-2351
(800) 633-7701
(301) 504-5181 (Fax)
http://ric.nal.usda.gov

The Rural Information Center provides information and funding sources to tribal, local, state, and Federal Government officials; community organizations; rural electric and telephone cooperatives; libraries; businesses; and rural citizens working to maintain the vitality of America's rural areas. Hours of operation: 8:30 a.m.–4:30 p.m., Monday–Friday (Eastern time, except Federal holidays).

National Center on SLEEP DISORDERS Research

National Heart, Lung, and Blood Institute
National Institutes of Health
6701 Rockledge Drive, Suite 10042
Bethesda, MD 20892
(301) 435-0199
(301) 480-3451 (Fax)
http://www.nhlbi.nih.gov/sleep

The National Center on Sleep Disorders Research (NCSDR) promotes basic, clinical, and applied research on sleep and sleep disorders by strengthening existing sleep research programs, training new investigators, and creating new programs to address important gaps and identify opportunities in sleep and sleep disorders. NCSDR sponsors workshops and conferences, and develops written and Web-based resources to educate health care professionals and the general public about sleep disorders, sleep-related research findings, and sleep-related public health. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

Office on SMOKING and Health

National Center for Chronic Disease Prevention and Health Promotion
Centers for Disease Control and Prevention
Mail Stop K-50, Publications
4770 Buford Highway NE
Atlanta, GA 30341-3717
(800) 232-4636
tobaccoinfo@cdc.gov (E-mail)
http://www.cdc.gov/tobacco

The Office on Smoking and Health develops and distributes the annual Surgeon General's Report on Smoking and Health, coordinates a national public information and education program on tobacco use and health, and coordinates tobacco education and research efforts within the Department of Health and Human Services and throughout both Federal and State governments. The office provides information on smoking cessation, secondhand smoke, professional/technical information, and publications. Hours of operation: 8:00 a.m.–4:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National TECHNICAL INFORMATION Service

U.S. Department of Commerce
5301 Shawnee Road
Alexandria, VA 22312
(800) 553-6847
(703) 605-6000
(703) 487-4639 (TDD)
(703) 605-6900 (Fax)
info@ntis.gov (E-mail)
http://www.ntis.gov

The National Technical Information Service (NTIS) is the Federal Government's central source for the sale of scientific, technical, engineering, and related business information produced by or for the U.S. Government and complementary material from international sources. NTIS also offers thousands of multimedia, training, and educational programs produced by Federal agencies. Approximately 3 million products are available from NTIS in a variety of formats: electronic download, online access, computer products, multimedia, microfiche, and paper. Hours of operation: 8:00 a.m.–6:00 p.m., Monday–Friday (Eastern time, except Federal holidays); TDD 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

WEIGHT-CONTROL Information Network

National Institute of Diabetes and Digestive and Kidney Diseases
1 WIN Way
Bethesda, MD 20892-3665
(877) 946-4627
(202) 828-1025
(202) 828-1028 (Fax)
win@info.niddk.nih.gov (E-mail)
http://win.niddk.nih.gov

The Weight-Control Information Network (WIN) was established by the National Institutes of Health's, National Institute of Diabetes and Digestive and Kidney Diseases in June 1994. WIN is a national source of information on weight control, obesity, and weight-related nutritional disorders for health professionals and the public. WIN responds to both written and telephone requests for information and referrals, and provides a variety of written materials on obesity, weight control, and nutritional disorders. Hours of operation: 8:30 a.m.–5:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

National YOUTH VIOLENCE PREVENTION Resource Center

P.O. Box 10809
Rockville, MD 20849-0809
nyvprc@safeyouth.org (E-mail)
http://www.safeyouth.org

The National Youth Violence Prevention Resource Center (NYVPRC) is a Federal resource for communities working to prevent violence by and against young people. The mission of the NYVPR is to provide community and local government leaders with resources to help support their efforts to plan, develop, implement, and evaluate effective youth violence. A redesigned website will be launched in 2009. Hours of operation: 8:00 a.m.–6:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

WOMENSHEALTH.GOV

8270 Willow Oaks Corporate Drive
Fairfax, VA 22031
(800) 994-9662
(888) 220-5446 (TDD)
(703) 663-6942 (Fax)
4.woman@psgs.com (E-mail)
http://www.womenshealth.gov
http://www.girlshealth.gov

Womenshealth.gov is the most reliable and current information resource on women's health today. They offer FREE women's health information on more than 800 topics through their call center and Web site. By phone (in English and Spanish) or via our Web site you can find: original health information on special topics like pregnancy, breastfeeding, body image, HIV/AIDS, girls health, heart health, menopause and hormone therapy, mental health, quitting smoking, and violence against women; original health information and resources for special populations (minority women, women with disabilities, girls, men, and Spanish speakers); thousands of health publications; statistics on women's health; daily news on women's health; a calendar of women's health events and more. Womenshealth.gov also sponsors the National Breastfeeding Helpline! Trained breastfeeding peer counselors can give support and encouragement and help with basic breastfeeding questions and concerns by phone at 1-800-994-9662 or by visiting: http://www.womenshealth.gov/breastfeeding. Womenshealth.gov is a service of the Office on Women's Health, U.S. Department of Health and Human Services. Hours of operation: 9:00 a.m.–6:00 p.m., Monday–Friday (Eastern time, except Federal holidays).

Federal Health Information Centers and Clearinghouses

ABLEDATA

(800) 227-0216
(301) 608-8912 (TTY)
(301) 608-8958 (Fax)
abledata@macrointernational.com (E-mail)
http://www.abledata.com

Alzheimer's Disease Education and Referral Center

(800) 438-4380
(301) 495-3334 (Fax)
http://www.nia.nih.gov/alzheimers

Cancer Information Service

(800) 4-CANCER (422-6237)
(877) 44U-QUIT (448-7848)
(Smoking Cessation)
(800) 332-8615 (TTY)
cancergovstaff@mail.nih.gov (E-mail)
http://www.cancer.gov

CDC National Prevention Information Network

(800) 458-5231 (English/Spanish)
(404) 679-3860 (International Callers)
(888) 282-7681 (Fax)
info@cdcnpin.org (E-mail)
http://www.cdcnpin.org

Center for Food Safety and Applied Nutrition

consumer@fda.gov (E-mail)
(888) 723-3366
http://www.cfsan.fda.gov

Child Welfare Information Gateway

(800) 394-3366
(703) 385-7565
(703) 385-3206 (Fax)
info@childwelfare.gov (E-mail)
http://www.childwelfare.gov

Clearinghouse on Disability Information

(202) 245-7307
(202) 205-5637 (TDD)
(202) 245-7636 (Fax)
http://www.ed.gov/about/offices/list/osers

DB-LINK/National Consortium on Deaf-Blindness

(800) 438-9376
(800) 854-7013 (TTY)
(503) 838-8150 (Fax)
info@nationaldb.org (E-mail)
http://www.nationaldb.org

Drug Policy Information Clearinghouse

(800) 666-3332
(301) 519-5212 (Fax)
http://www.whitehousedrugpolicy.gov/about/clearingh.html

Education Resources Information Center

(800) 538-3742
http://www.eric.ed.gov

Eldercare Locator

(800) 677-1116
(301) 419-3900 (International callers)
eldercarelocator@spherix.com (E-mail)
http://www.eldercare.gov/eldercare.net/public/home.aspx

Environmental Protection Agency Headquarters and Chemical Libraries

(202) 566-0566
epachemlibraries@epa.gov (E-mail)
http://www.epa.gov/natlibra/hqirc

Eunice Kennedy Shriver National Institute of Child Health and Human Development Information Resource Center

(800) 370-2943
(888) 320-6942 (TTY)
(866) 760-5947 (Fax)
(800) 505-2742 "Back to Sleep" Campaign
nichdinformationResourceCenter@mail.nih.gov (E-mail)
http://www.nichd.nih.gov

Federal Citizen Information Center

(800) 333-4636 (FED-INFO)
http://www.pueblo.gsa.gov

Food and Nutrition Information Center

(301) 504-5414
(301) 504-6409 (Fax)
fnic@ars.usda.gov (E-mail)
http://fnic.nal.usda.gov/nal_display/index.php?info_center=4&tax_level=1

Genetic and Rare Diseases Information Center

(888) 205-2311
(301) 251-4925
(888) 205-3223 (TTY)
(301) 251-4911 (Fax)
gardinfo@nih.gov
http://rarediseases.info.nih.gov/gard

Health Resources and Services Administration Information Center

(888) ASK-HRSA (275-4772)
(877) 4TY-HRSA (489-4772) (TTY)
(703) 442-9051
(703) 821-2098 (Fax)
ask@hrsa.gov (E-mail)
http://www.hrsa.gov

Homelessness Resource Center

(617) 467-6014
(617) 467-6015 (Fax)
generalinquiry@center4si.com (E-mail)
http://www.homeless.samhsa.gov

HUD User

(800) 245-2691
(202) 708-3178
(800) 927-7589 (TDD)
(202) 708-9981 (Fax)
helpdesk@huduser.org (E-mail)
http://www.huduser.org

Indoor Air Quality Information Clearinghouse

(800) 438-4318
iaqinfo@aol.com (E-mail)
http://www.epa.gov/iaq

Maternal and Child Health Information Resource Center

(202) 842-2000
(202) 728-9469 (Fax)
mchirc@altarum.org (E-mail)
http://www.mchb.hrsa.gov/mchirc

Maternal and Child Health Library

(202) 784-9770
(202) 784-9777 (Fax)
mchlibrary@ncemch.org (E-mail)
http://www.mchlibrary.info

National Aging Information and Referral Support Center

(202) 898-2578
(202) 898-2583 (Fax)
info@nasua.org (E-mail)
http://www.nasua.org/issues/tech_assist_resources/national_aging_ir_support_ctr/index.html

National Audiovisual Center

(800) 553-NTIS (553-6847)
(703) 605-6000
(703) 605-6900 (Fax)
info@ntis.gov (E-mail)
http://www.ntis.gov/products/nac.aspx

National Center for Complementary and Alternative Medicine Information Clearinghouse

(888) 644-6226
(301) 519-3153 (International callers)
(866) 464-3615 (TTY)
(866) 464-3616 (Fax)
info@nccam.nih.gov (E-mail)
http://nccam.nih.gov

National Center for the Dissemination of Disability Research

(800) 266-1832
(512) 476-6861
(512) 476-2286 (Fax)
ncddr@sedl.org (E-mail)
http://www.ncddr.org

National Center on Elder Abuse

(302) 831-3525
(302) 831-4225 (Fax)
ncae-info@aoa.hhs.gov (E-mail)
http://www.ncea.aoa.gov

National Center on Sleep Disorders Research

(301) 435-0199
(301) 480-3451 (Fax)
http://www.nhlbi.nih.gov/sleep

National Child Care Information and Technical Assistance Center

(800) 616-2242
(800) 716-2242 (Fax)
info@nccic.org (E-mail)
http://nccic.acf.hhs.gov

National Clearinghouse on Families & Youth

(301) 608-8098
(301) 608-8721 (Fax)
http://www.ncfy.acf.hhs.gov

National Criminal Justice Reference Service

(800) 851-3420
(301) 519-5500 (International callers)
(877) 712-9279 (TTY)
(301) 947-8374 (TTY)
(301) 519-5212 (Fax)
http://www.ncjrs.gov

National Diabetes Information Clearinghouse

(800) 860-8747
(703) 738-4929 (Fax)
ndic@info.niddk.nih.gov (E-mail)
http://diabetes.niddk.nih.gov

National Digestive Diseases Information Clearinghouse

(800) 891-5389
(703) 738-4929 (Fax)
nddic@info.niddk.nih.gov (E-mail)
http://digestive.niddk.nih.gov

National Dissemination Center for Children with Disabilities

(800) 695-0285
(202) 884-8200 (Voice/TTY)
(202) 884-8441 (Fax)
nichcy@aed.org (E-mail)
http://www.nichcy.org

National Endocrine and Metabolic Diseases Information Service

(888) 828-0904
(703) 738-4929 (Fax)
endoandmeta@info.niddk.nih.gov (E-mail)
http://www.endocrine.niddk.nih.gov

2010 Federal Health Information Centers and Clearinghouses

National Guideline Clearinghouse™

(301) 427-1600
info@guideline.gov (E-mail)
http://www.guideline.gov

National Health Information Center

(800) 336-4797
(301) 565-4167
(301) 984-4256 (Fax)
info@nhic.org (E-mail)
http://www.health.gov/nhic

National Heart, Lung, and Blood Institute Health Information Center

(301) 592-8573
(240) 629-3255 (TTY)
(301) 592-8563 (Fax)
nhlbiinfo@nhlbi.nih.gov (E-mail)
http://www.nhlbi.nih.gov

National Hematologic Diseases Information Service

(888) 828-0877
(703) 738-4929 (Fax)
hematologic@info.niddk.nih.gov (E-mail)
http://www.hematologic.niddk.nih.gov

National Information Center on Health Services Research and Health Care Technology

(301) 496-0176
(301) 402-3193 (Fax)
nichsr@nlm.nih.gov (E-mail)
http://www.nlm.nih.gov/nichsr

National Injury Information Clearinghouse

(301) 504-7921
(301) 504-0025 (Fax)
http://www.cpsc.gov/about/clrnghse.html

National Institute for Occupational Safety and Health Information Inquiry Service

(800) 232-4636
(513) 533-8328
(513) 533-8347 (Fax)
cdcinfo@cdc.gov (E-mail)
http://www.cdc.gov/niosh

National Institute of Arthritis and Musculoskeletal and Skin Diseases Information Clearinghouse

(877) 22-NIAMS (226-4267)
(301) 495-4484
(301) 565-2966 (TTY)
(301) 718-6366 (Fax)
niamsinfo@mail.nih.gov (E-mail)
http://www.niams.nih.gov

National Institute on Aging Information Center

(800) 222-2225
(301) 496-1752
(800) 222-4225 (TTY)
(301) 496-1072 (Fax)
info@niapublications.org
http://www.nia.nih.gov

National Institute on Deafness and Other Communication Disorders Information Clearinghouse

(800) 241-1044
(800) 241-1055 (TTY)
(301) 770-8977 (Fax)
nidcdinfo@nidcd.nih.gov (E-mail)
http://www.nidcd.nih.gov

National Kidney and Urologic Diseases Information Clearinghouse

(800) 891-5390
(703) 738-4929 (Fax)
nkudic@info.niddk.nih.gov (E-mail)
http://www.kidney.niddk.nih.gov

National Lead Information Center

(800) 424-LEAD (424-5323)
(585) 232-3111 (Fax)
http://www.epa.gov/lead/pubs/nlic.htm

National Library Service for the Blind and Physically Handicapped

(202) 707-5100
(202) 707-0744 (TDD)
(202) 707-0712 (Fax)
nls@loc.gov (E-mail)
http://www.loc.gov/nls

National Maternal and Child Oral Health Resource Center

(202) 784-9771
(202) 784-9777 (Fax)
ohrcinfo@georgetown.edu (E-mail)
http://www.mchoralhealth.org

National Oral Health Information Clearinghouse

(866) 232-4528
(301) 480-4098 (Fax)
nidcrinfo@mail.nih.gov (E-mail)
http://www.nidcr.nih.gov

National Pesticide Information Center

(800) 858-7378
(541) 737-0761 (Fax)
npic@ace.orst.edu (E-mail)
http://npic.orst.edu

National Quality Measures Clearinghouse™

info@qualitymeasures.ahrq.gov (E-mail)
http://www.qualitymeasures.ahrq.gov

National Rehabilitation Information Center

(800) 346-2742
(301) 459-5900
(301) 459-5984 (TTY)
(301) 459-4263 (Fax)
naricinfo@heitechservices.com (E-mail)
http://www.naric.com

National Sudden and Unexpected Infant/Child Death and Pregnancy Loss Resource Center

(866) 866-7437
(202) 687-7466
(202) 784-9777 (Fax)
info@sidscenter.org (E-mail)
http://www.sidscenter.org

National Technical Information Service

(800) 553-6847
(703) 605-6000
(703) 487-4639 (TDD)
(703) 605-6900 (Fax)
info@ntis.gov (E-mail)
http://www.ntis.gov

National Youth Violence Prevention Resource Center

nyvprc@safeyouth.org (E-mail)
http://www.safeyouth.org

NIH Osteoporosis and Related Bone Diseases~National Resource Center

(800) 624-BONE (624-2663)
(202) 223-0344
(202) 466-4315 (TTY)
(202) 293-2356 (Fax)
niamsboneinfo@mail.nih.gov (E-mail)
http://www.niams.nih.gov/bone

Office of Minority Health Resource Center

(800) 444-6472
(301) 251-1797
(301) 251-1432 (TDD)
(301) 251-2160 (Fax)
info@omhrc.gov (E-mail)
http://www.omhrc.gov

Office of Population Affairs Clearinghouse

(866) 640-7827
(866) 592-3299 (Fax)
info@opaclearinghouse.org (E-mail)
http://www.opaclearinghouse.org

Office on Smoking and Health

(800) 232-4636
(888) 232-6348 (TTY)
tobaccoinfo@cdc.gov (E-mail)
http://www.cdc.gov/tobacco

Policy Information Center

(202) 690-6445
pic@hhs.gov (E-mail)
http://aspe.hhs.gov/pic

Rural Assistance Center

(800) 270-1898
(800) 270-1913 (Fax)
info@raconline.org (E-mail)
http://www.raconline.org

Rural Information Center

(800) 633-7701
(301) 504-5181 (Fax)
http://ric.nal.usda.gov

Safe Drinking Water Hotline

(800) 426-4791
(703) 412-3330 (Local and International calls)
http://www.epa.gov/safewater/hotline

SAMHSA'S Health Information Network

(877) SAMHSA-7 (726-4727)
(240) 221-4036
(240) 221-4292 (Fax)
shin@samhsa.hhs.gov (E-mail)
http://www.samhsa.gov/shin

SAMHSA's National Mental Health Information Center

(800) 789-2647
(866) 889-2647 (TDD)
nmhic-info@samhsa.hhs.gov (E-mail)
http://www.mentalhealth.samhsa.gov

Weight-Control Information Network

(877) 946-4627
(202) 828-1025
(202) 828-1028 (Fax)
win@info.niddk.nih.gov (E-mail)
http://win.niddk.nih.gov

Womenshealth.gov

(800) 994-9662
(888) 220-5446 (TDD)
(703) 289-7926 (Fax)
4women@psqs.com (E-mail)
http://www.womenshealth.gov
http://www.girlshealth.gov

Office of Disease Prevention and Health Promotion
U.S. Department of Health and Human Services